

ClearScore Group Privacy Policy

Version 1 2nd April 2026

Privacy Policy

ClearScore respects your privacy and protecting your information is paramount. Please read this Privacy Policy carefully before using our website or sharing your data. This Privacy Policy sets out our views and practices regarding your personal data and how we collect, process and treat it. There may also be service specific privacy policies if you use certain services – we will highlight these to you at the relevant time.

By visiting www.clearscoregroup.com and sharing your personal data you are acknowledging you have read and understand the practices described in this Privacy Policy. ClearScore Group Limited is the data controller of your personal data.

ClearScore respects your privacy and protecting your information is paramount. Please read this Privacy Policy carefully before using our website or sharing your data. This Privacy Policy sets out our views and practices regarding your personal data and how we collect, process and treat it. There may also be service specific privacy policies if you use certain services – we will highlight these to you at the relevant time.

This website is operated by, or on behalf of Credit Laser Holdings Limited of 35–37 New Street, St. Helier, Jersey, JE2 3RA (company number 117272) (“we”, “us”, “our”). We collect your email address to provide you with information about our services, including updates, offers, and relevant content.

Credit Laser Holdings Limited is the holding company of a range of ClearScore entities and businesses, including ClearScore Technology Limited (trading as ClearScore and DriveScore) and Money Dashboard Limited (trading as D•One).

We process your email address on the basis of your consent (Article 6(1)(a) UK GDPR). You may withdraw your consent at any time by using the unsubscribe link in our communications or by contacting us at privacy@clearscore.com You can also tell us that you do not wish to receive any more marketing communications at any time by writing, with your email address to:

Data Protection Officer

Clear Score Technology Limited

Vox Studios, VG 203, 1-45 Durham Street, London, SE11 5JH

We may share your personal information with any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, for the purposes of providing our services. We will not share your email address with third parties for their own marketing purposes unless you have given your consent or we are required to do so by law.

Your data will be stored securely and retained only for as long as necessary to fulfil the purposes set out above or until you withdraw your consent.

Information we collect about you based on your use of our website. Each time you visit our website we may automatically collect the following information:

- **technical information**, including the Internet protocol (IP) address, your login information, browser type and version, time zone setting, operating system and platform
- **information about your visit**, including the full Uniform Resource Locators (URL) clickstream to, through and from our website (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call our customer service number

You have rights under UK data protection law, including the right to access, rectify, erase, restrict, or object to our use of your personal data, and the right to data portability. You also have the right to lodge a complaint with the UK Information Commissioner's Office (ICO).

For further information or to exercise your rights, please contact us at privacy@clearscore.com.

Changes we make to our privacy policy

Any changes we may make to our Privacy Policy in the future will be posted on this page and, where we decide it is appropriate, notified to you by email. Please check back frequently to see any updates or changes to our Privacy Policy.

Your right to lodge a complaint with ICO

If you are not satisfied with our response to any complaints you raise with us or you believe our processing of your information does not comply with the data protection law, we suggest you contact our Data Protection Officer. However, you can make a complaint to the Information Commissioner's Office (ICO) at any time.

Please see the ICO website for further information - <https://ico.org.uk/for-the-public/raising-concerns>.